

Getting Started Guide

From helpdesk-internal

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Getting Started

Claiming your Computer Science and Engineering (CSE) account:

If you are a new CSE student and you are enrolled in at least one CSE course, you can claim your account on or after the first day of classes. Each new student must claim a computer account in order to use any of the CSE computer resources. This includes lab computers, interactive UNIX servers, printing, e-mail, and web resources.

1. Go **Reed McDonald (RDMC) Room 111J** and log in to a computer as **newuser** (no password).
 - a. If you cannot connect using the newuser account, please go to the H.R. Bright Building (HRBB) Room 301.
2. Using a web browser, go to: <https://csnet.cs.tamu.edu/claim>
3. Enter your UIN, click Submit, then click the link on the following page to login with your **NetID**.
4. Select your preferred CSE username and password and type them into the appropriate fields, then click the **Submit** button.

(NOTE: It may take up to 5 minutes for the account to be created.)

5. The first time you log in to Windows, you must use Cs followed by your UIN for the password. **Please note the capital 'C' and the lowercase 's' (Example: Cs999008765)**. You cannot initially set your Windows password through CSNet). At your first login, Windows will prompt you to reset your password; you can enter

the same password you used in step 4, and click **OK**.

NOTE: You can do this step now: log off the machine and log back in using your new username, and Cs followed by your UIN as your password. If Windows doesn't prompt you to reset your password, hit CTRL+ALT+DEL and select Change Password.

See http://wiki.cse.tamu.edu/index.php/Claiming_Your_Computer_Science_Accounts for more detailed instructions on claiming your CSE account. If you encounter any problems claiming your CSE account, seek assistance at the Helpdesk in HRBB 301.

Computer Labs

The Computer Science and Engineering Department provides an open-access computer lab, RDMC 111J, which is available to anyone taking a Computer Science and Engineering course - 24 hours a day, 7 days a week! Your student ID is required for after-hours access.

Printing

Each student receives a printing allotment for every Computer Science and Engineering class they are enrolled in.

Follow these directions to add a printer in Windows:

Start --> Run --> \\printers --> Double Click on the printer you would like to add

(Once the printer queue appears the printer has been added to your account.)

Available Printers:

P2 – Located in HRBB 2nd Floor Hallway – No page limit per job – Collect printouts from printer – Available 24 hours a day, 7 days a week.

P3 – Located in HRBB 3rd Floor Hallway – No page limit per job – Collect printouts from printer – Available 24 hours a day, 7 days a week.

P4 – Located in HRBB 4th Floor Hallway – No page limit per job – Collect printouts from printer – Available 24 hours a day, 7 days a week.

P5 – Located in HRBB HRBB 514d – No page limit per job – Collect printouts from printer – Available 24 hours a day, 7 days a week.

P111J – Located in RDMC 111J – No page limit per job – Collect printouts from printer – Available 24 hours a day, 7 days a week

E-mail

Your CSE e-mail address is username@cse.tamu.edu. All e-mail, including official CSE e-mail, is sent to this address and will be automatically forwarded to your Neo Account, which you are responsible for checking on a regular basis.

- You may change your destination address at: <https://csnet.cs.tamu.edu/account/forward.php>.

Resource Guide

Computing

<https://csnet.cs.tamu.edu>

CSNet is the departmental intranet. There you will find:

- News & Announcements
- Department Calendar
- Helpdesk (FAQs, How-To documents, announcements, computer service requests)
- Policies & Documents (Documents on academic, administrative, computing, etc.)
- Account management (Web, UNIX, Windows, e-mail)
- Homework submissions

<http://wiki.cse.tamu.edu>

The CSE Wiki is a great resource available to students, faculty, and staff to assist them in using the department's computing resources. Here you'll be able to find docs on how to do many of the common CSE related computing tasks. With your CSE account you can also edit documents and create new documents to pass along your knowledge to your peers. Some of the topics covered on the wiki are: VPN Setup / Printing (Windows & UNIX) / compilers / UNIX commands / e-mail / web pages.

Helpdesk

To contact the CSE Helpdesk:

- E-mail: helpdesk@cse.tamu.edu (be sure to include your CSE username)
- Phone: HRBB (979) 845-5550
- In Person: HRBB 301

FREE Anti-Virus Software software.tamu.edu/sell-public/Login.aspx (<https://software.tamu.edu/sell-public/Login.aspx>)

Computer Science Administration

Advising Office <http://www.cse.tamu.edu/academics/advising>

Undergraduate Advising <http://www.cse.tamu.edu/academics/undergraduate>

Graduate Advising <http://www.cse.tamu.edu/academics/graduate>

Faculty & Course Pages <http://www.cse.tamu.edu/people/faculty>

A&M Administration

University Records <https://myrecord.tamu.edu>

Check Your Grades <https://myrecord.tamu.edu>

Course Listing <https://howdy.tamu.edu>

Course Registration <https://howdy.tamu.edu>

Parking & Transportation <http://transport.tamu.edu>

Campus Map <http://campusmaps.tamu.edu>

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Category: CSNet

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